



Warranty Statement

(Updated April 2014)

Our warranty applies to all equipment newly-manufactured by Signalisation Ver-Mac Inc. subject to normal use for which the equipment and/or components were intended.

- Electronic components manufactured by Signalisation Ver-Mac Inc., are warranted for a period of twenty-four (24) months from the date of delivery to the original purchaser.
- All non-electronic components manufactured by Signalisation Ver-Mac Inc., are warranted for a period of twelve (12) months from the date of delivery to the original purchaser.
- Components not manufactured by Signalisation Ver-Mac Inc. are warranted following the terms of the component's manufacturer.

Limitations

The warranty is contingent on the following two conditions:

1. Signalisation Ver-Mac Inc. does not warrant any of its equipment, or parts thereof, against any deterioration or damage caused by normal wear, lack of reasonable and proper maintenance, failure to follow operating instructions, misuse, lack of proper protection during storage, collisions, accidents, natural catastrophes or unforeseen events.
2. The equipment has been connected to a power source of the correct voltage and amperage.

Exclusions

Under no circumstances shall this warranty extend to:

1. Any of our products which have been modified, repaired, or altered in any way, in any establishment other than the Signalisation Ver-Mac Inc. factory without authorization from Signalisation Ver-Mac Inc.
2. Replacement parts not supplied by Signalisation Ver-Mac Inc.
3. The obligations of Signalisation Ver-Mac Inc. shall in no way exceed the initial cost of the equipment or part upon which such liability is based.

Repair or Replacement

Repair or replacement of any equipment or defective component shall always be at the discretion of Signalisation Ver-Mac and shall be carried out at its factory, unless otherwise agreed by prior arrangement with Signalisation Ver-Mac.

- Signalisation Ver-Mac shall not be held liable for any cost incurred by the owner in the execution of repairs.
- Signalisation Ver-Mac shall not be held liable for reimbursement of any indirect or incidental expenses incurred in either the removal of defective equipment or component, nor in the installation of replacement parts.
- The end user is responsible for the cost of shipping, duties and handling related to defective parts returned to Signalisation Ver-Mac Inc. Signalisation Ver-Mac Inc. will assume the return cost of shipping via regular service of replacement or repaired parts.

Claim Procedure

- In order to make a claim under the terms of this warranty, the owner of the equipment must first establish that the equipment has been installed, maintained and operated within the normal limits of its intended usage.
- Defective equipment or component parts for repair or replacement must always be returned to Signalisation Ver-Mac Inc. along with an RMA number obtained beforehand from Customer Service at Signalisation Ver-Mac Inc.

End User Responsibilities

- The end-user is responsible for the appropriate choice of product, for its proper usage and the results obtained by this product.
- This warranty applies only to products that have been paid in full according to the terms stipulated in the contract or on the invoice.

For any repair or replacement, please complete the RMA request form at the following address:

<http://www.ver-mac.com/en/support/rma-request.php>